

## Firmware update: Download/Install instructions for TV Model: NS-L55X-10A

System requirements: a computer with an open USB port, USB 2.0 flash drive (stick), broadband internet access and operating software of Windows XP, Windows Vista, Windows 7 or Mac OS 10.3 or newer. This option is not recommended with dial-up or DSL service with a bit rate lower than 256kbps. If the instructions provided below do not help, call Insignia Customer Support at (877) 467-4289 for assistance.

### First: Determine the proper firmware to download

1. Look on the back of your TV for the number as outlined in the photo below and write down the number of your TV.



Write down number located in circled area from your TV for use with chart below.

2. If the number on your TV matches this: E55**A**ZNK9WBYYNN, then use firmware A.
3. All others use firmware B.

Note: The letter in Red is the key letter to help determine if you use firmware A or firmware B.

### Second: Download the update file

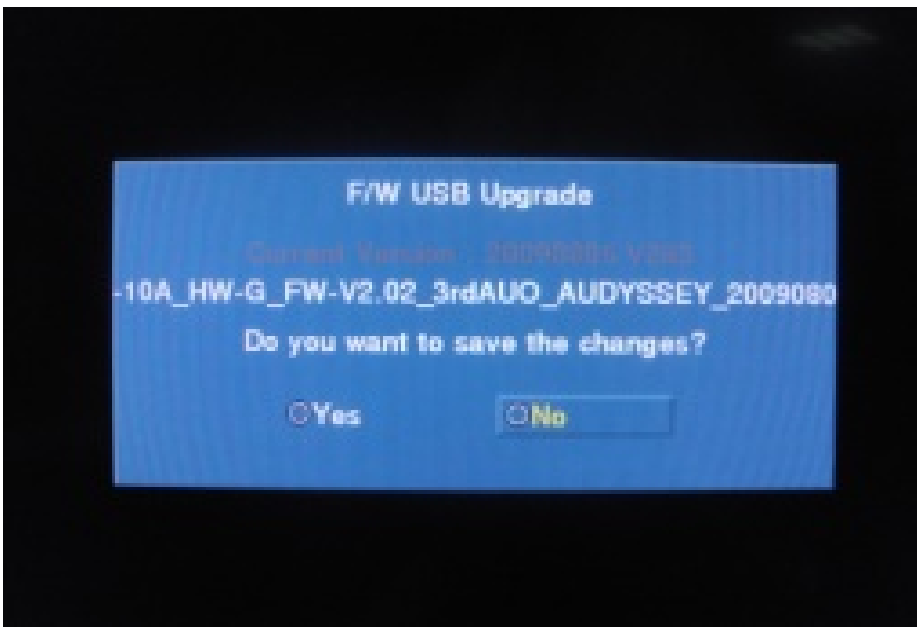
1. Insert USB flash drive into the open USB port on your computer.
2. Download firmware; if a pop-up window opens telling you to open, save or cancel, click **Save** and save the file to your USB flash drive. *Note: File needs to be saved on the root directory.*
  - a. Note: File size is approximately 3 MB. Estimated download time is 1-2 minutes (with a 1.5 Mbps broadband connection).
3. After saving the firmware to your USB flash drive; remove the USB flash drive from your computer.

### Second: Upgrading the TV Software with a USB Flash Drive (Stick)

1. Make sure you TV's AC cord is securely plugged into a wall outlet and the unit is turned off. This can be verified by a red indicator light on the front of the TV.
2. Insert the USB flash drive containing the firmware that was downloaded into the TV's USB service port located on the side of the TV. Note: This port maybe covered by a rubber flap, you may need to flip open the rubber flap (See photo below).



3. Turn the TV on using the remote control or power button on the side of the TV.
4. A screen similar to the one below will appear (Note: if there is no upgrade menu displayed; you can turn your TV off, then turn the unit back on):

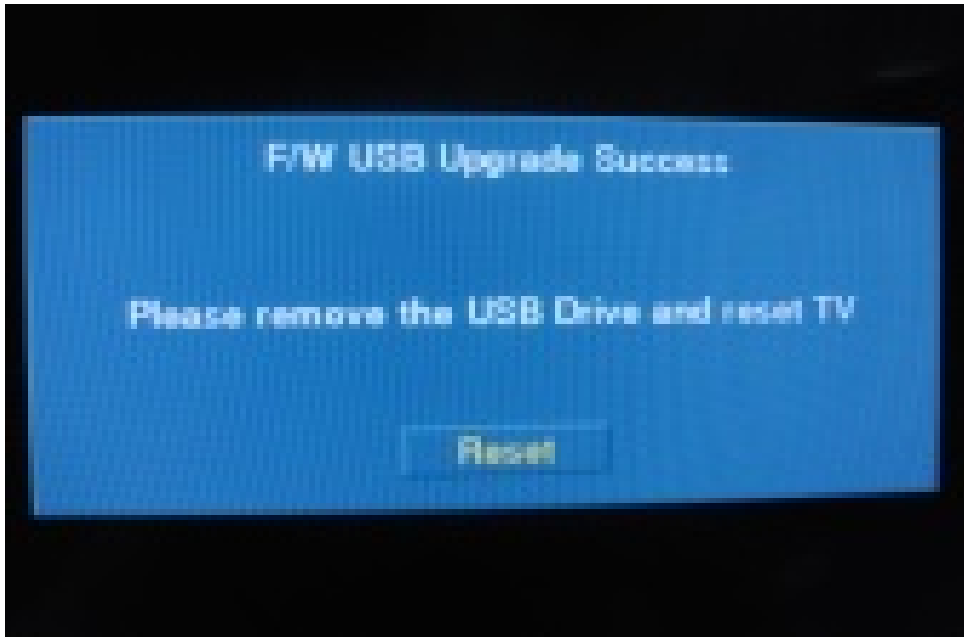


5. Using your remote control arrow keys, make sure the "Yes" button is highlighted and press enter/OK on the remote. The software update will then begin

Note: **DO NOT TURN THE POWER OFF OR UNPLUG DURING THE UPDATE**

Note: During the software update, a progress bar will appear displaying the progress of the update; this update takes approximately one (1) minute.

6. Once the update has completed, a screen similar to the one shown below will appear:



7. Remove the USB flash drive (stick) from the TV.
8. Press the Enter/OK key on the remote control, TV will then restart.
9. Verify TV Powered off then Powered back on. If the TV did not then, power off the TV; then power the TV back on. Once the TV is powered up the process is complete.

Note: It is recommended that you erase/delete the update file from the USB flash drive using your computer prior to using the USB flash drive again.

Note: You will need to reprogram your favorite channels and any custom settings that you may have set up.

Note: If you experience any issues while performing this upgrade, call Insignia Customer Support at (877) 467-4289 for assistance.